

Values



The ARCC is committed to the principle that each and every citizen is always:

- Treated with courtesy and respect
- Treated fairly and equitably
- Provided prompt service and information
- Given personal and professional attention
- Provided opportunity to have their suggestions/opinions heard and acted upon
- Fully and factually informed
- Referred to the appropriate department or individual in a friendly and courteous manner
- Informed as to how their property is being assessed and how to appeal their value
- Expect to leave the ARCC's office feeling as though they were served in a competent and professional manner