Values

The ARCC is committed to the principle that each and every citizen is always:

• Treated with courtesy and respect
• Treated fairly and equitably
• Provided prompt service and information
• Given personal and professional attention
• Provided opportunity to have their suggestions/opinions heard and acted upon
• Fully and factually informed
• Referred to the appropriate department or individual in a friendly and courteous manner
• Informed as to how their property is being assessed and how to appeal their value
• Expect to leave the ARCC’s office feeling as though they were served in a competent and professional manner